

Learn the key to differentiating your company's brand

CAROL BUEHRENS

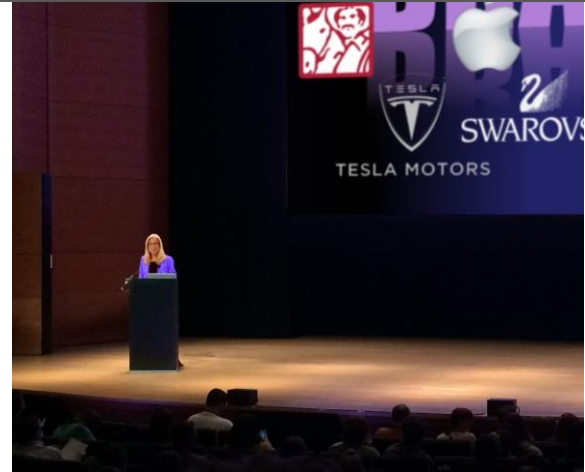
Customer Experience Educator, Speaker, Author

As your speaker

“It starts with leadership. Building that knowledge in an organization is the critical launch point.”

Your event is essential to imparting knowledge to leaders and its success is paramount. The messages your speakers deliver need to be strong, powerful, and differentiated.

Whether your event is large or small, geared towards entrepreneurs, executives, business owners, or program directors, Carol Buehrens works with you to provide a unique presentation to fit your specific needs for your audience.



Focused on improving customer's experiences, Carol delivers relevant messages to inspire the audience to take action.



As daily practitioner of Customer Experience – Carol Buehrens manages this strategy for a growing family of insurance companies. With a diverse background in engineering, software, instructional design, and contact centers, she is able to address several topics for business strategy, customer relationships, cultural transformation, and omni-channel innovation, pulling from a wealth of real-world experience.

Known throughout the Customer Experience Industry, Carol's best-selling book, "Happy R.A.V.I.N.G. Customers!" has set the standard for Customer Experience best practices framework.

Choose from a list of popular keynote and presentation topics, which include:

- Surviving in the new Customer-Driven Economy
- Customer Experience: Your Strategy for Growth
- Leading the Sea-Change: Customer Experience Transformation
- The Road to Success with Journey Mapping
- Reaching the Heads and Hearts of your Culture

Contact Carol for your next event: 858.271.1714 carolbuehrens.com